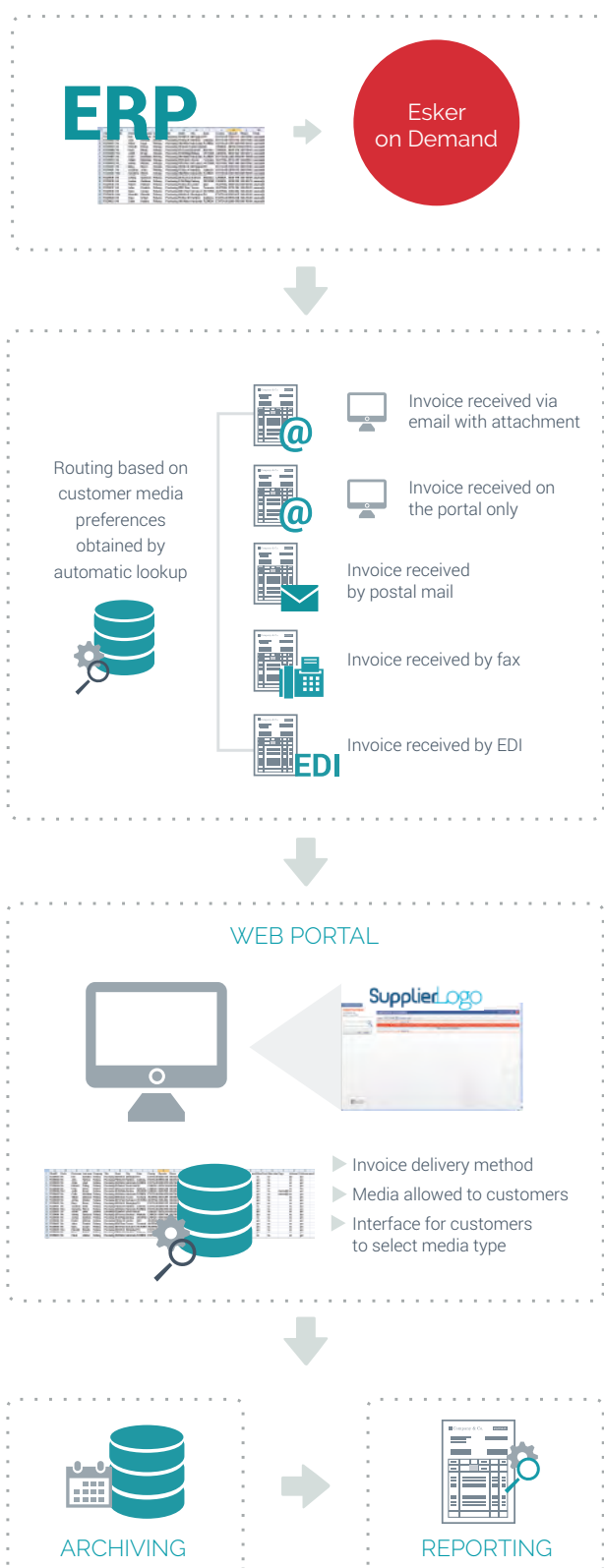


CLOUD-BASED CUSTOMER INVOICE AUTOMATION

To help businesses of all sizes automate accounts receivable (AR) processes and move toward 100% electronic customer invoicing, Esker offers a best-in-class solution designed to minimise cost, time and IT resource requirements. The solution is delivered as a cloud service for quick deployment and fast results, offering robust functionality in an affordable package.



Documents are securely transmitted from your ERP or accounting system to the Esker on Demand platform via the Esker Loader.

- Input as a PDF
- Document batches will contain one type of invoice in one format*

The customer number is extracted from the invoice and used to automatically look up invoice delivery preference before invoices are delivered.

- Delivery options include: mail, fax, EDI, email with attachment or publishing on the customer portal with notification via email

The web portal is available for your customers to view invoices and invoice delivery information.

- Customised website with your logo
- Ability for you to populate and maintain your customers in the portal by CSV file imported via the Esker Loader
- All invoices can be published on the portal even if invoices are sent via another media

Encourage subscription to e-invoicing via the web portal.

- Send customers portal login ID/password via email or postal mail
- Customers can select and change delivery preferences at any time from media you choose to make available

Invoices, including digital signatures and certificates, can be archived for up to 11 years.

- Supplier and customer country compliance supported in over 40 countries
- Archiving for 2 months included at no charge, with options to extend archiving for up to 11 years

Monitor invoice delivery with ready-made reports and optional custom reporting capabilities available.

- Pre-built reports such as: number of customer invoices by delivery method and invoices published but not viewed
- Report wizard for building customised reports
- Run reports ad-hoc or automatically on a set schedule

*Additional formats and document types available as an add-on

Training, Documentation and Support

Train-the-trainer education sessions conducted via web conferencing are available for your convenience. Esker supplies electronic files to guide your train-the-trainer exercises and to be used as end-user documentation. After go-live, you have access to Esker Solutions Support during core business hours.

Add-Ons

Beyond the base solution, you can choose from optional add-on features to meet specific requirements, each available for a flat fee:

- Additional document types
- Document formatting
- Setup for input formats other than PDF
- Invoice archiving for up to 11 years
- Invoices going to the same address during a given day will be grouped before delivery
- If invoices sent to the portal are not viewed in a given time frame, you may elect to send the invoice via postal mail
- Past-due reminders

Other add-ons and customisations are available. Please contact Esker with your specific needs.

Results*

Businesses using Esker's Accounts Receivable automation solution are able to:

- Cut the cost of invoice sending by up to 80%
- Reduce document handling time by up to 96%
- Reduce billing errors and returns by up to 90%
- Lower DSO by up to 7 days
- Prevent lost invoices and related documents
- Support compliance with e-invoicing regulations
- Move customers to e-invoicing smoothly, at their own pace

*Numbers are based on Esker customer results

Accounts Receivable Challenges

Businesses are eager to save the cost of mailing invoices to customers, which can be as high as €15. But many companies sacrifice e-invoicing benefits to satisfy customers who prefer to receive their invoices and other billing documents by postal mail. In addition, the inability to send billing documents as they are generated, and to immediately retrieve invoices, results in payment delays that inflate Days Sales Outstanding (DSO) rates.

Through automation, companies can address AR challenges including:

- Migration of customers to electronic invoices while continuing to satisfy customers who still require postal mail delivery
- Labour-intensive manual prep for mail delivery
- High production costs
- Cost of consumables — paper, toner, ink, etc.
- Mailroom equipment expenses
- Visibility, process monitoring and reporting
- Time spent filing and retrieving paper invoices

Why Esker?

Esker is an industry leader in document process automation solutions, helping organisations of all sizes Quit Paper™ and improve how their business information is processed and exchanged via one unified automation platform. Esker's suite of automation solutions help customers around the world reduce processing time and costs, increase their competitive advantage, gain significant operational efficiencies, and realize measurable ROI in as little as three to six months.

Esker on Demand worldwide production facilities are designed for documents and messages to be handled in a secure, confidential and traceable manner, offering the security, flexibility and performance modern businesses expect.

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